News Rainy River

FALL/WINTER 2019 NEWSLETTER

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FROM THE GENERAL MANAGER



In August, the Rainy River Mine officially welcomed Eric as its' new General Manager. Eric had already been acting as manager since mid-April. He is a mining engineer with more than 30 years of experience working in open pit and underground mining operations in different parts of the world. When Eric is not at the mine, you can find him participating in community events, fishing, walking, cooking and spending time with family.

Overall, our third quarter this year has been our best quarter yet. We produced 75,050 ounces of gold and achieved a record milling rate and a record for gold production. This marks a significant improvement over last year as we remain on track to meet the lower end of annual production guidance of 250,000 to 275,000 gold eq. ounces.

In the mine, Phase 1 of the pit development was recently completed to a depth of 160 metres, with surface bench level at 340 meters. Phase 2 operations have begun and are now at a depth of 30 to 60 meters, depending on bench position from surface. We continue to pride ourselves in going above and beyond expectations as a team and with our community partners and contractors. We appreciate the ongoing support of the people across the Rainy River District and will continue to work in optimizing the Rainy River mine in the months and years to come.

COMMUNITY RELATIONS MANAGER

New Gold is pleased to announce that Renée Boucher has assumed the role of Community Relations Manager. Renée is from Fort William First Nation and mother to two amazing sons Brandon and Noah. She lives on Animakee Wa Zhing # 37 (Windigo Island) with her partner Dave.

Renée is a Certified Aboriginal Professional Administrator (CAPA), holds an Aboriginal Law and Advocacy Diploma from Confederation College and has also studied Psychology and Economic and Community Development. She has several years senior management experience and has worked in the areas of youth, employment and training, restorative justice, economic development, mental health and addictions. Since taking on the role as manager, Renée has been out visiting communities, attending events and planning what's next for the Community Relations Team at New Gold. She believes in the importance of sustainability "We want to ensure when the mine work is completed we have had a positive impact within our communities". If you are around the Emo office drop in and say hi to Renée.



Renée Boucher Community Relations Manager

MINE RESCUE COMPETITION

Ongratulations to our Mine Rescue Team for representing New Gold - Rainy River at our first ever District Competition!

The team competed in the 65th Annual District Competition, held May 7th - 10th 2019 in Red Lake, along side teams from Red Lake, Lac-des-lles, and Musselwhite. They successfully completed the course, which involved firefighting, first aid, extrication, packaging and transport.

Our Technician, Scott Asselin, successfully troubleshot and assembled a Drager BG4 Pack within the allotted time.



From Left: Jarid Sandelovich (Captain); Justin Borger (5-man); Robert Barron (3-man); Tammy Potter (4-woman); Luke Esselink (6-man); Paul Dobransky (2-man); Lute Calder (Briefing Officer); Missing from photo -Scott Asselin (Technician)

The team also competed (and won) in an obstacle course, where they got to show off their skills in E-Draulic and power tool operation, airbags and firefighting. Mine Rescue competitions are a long-standing tradition and serve as a premier opportunity for our team to bond, learn, gain experience and network with colleagues from other mines. We are proud of our team and look forward to seeing them in action next year!

HEALTH & WELLNESS

The Health and Safety Team is committed to promoting the health and wellness of our employees. One of our focuses this year was to renew our employee wellness program. The program goal is to reduce the number of musculoskeletal injuries and encouraging our workforce to adopt an active and healthy lifestyle.

A few highlights of the program include: initiating stretching exercises for our crews at the start of their shift, "know your numbers" campaign where employees can check in with our on-site nurse practitioner to check cholesterol and blood sugar, as well as monitor weight, blood pressure and health conditions. We have also implemented a new smoking policy restricting smoking areas and promoting healthy habits such as stop smoking and vaping. We will continue to expand our Health and Wellness program to further support our employees health and well-being.

CEREMONIAL ROUNDHOUSE

The construction of a Ceremonial Roundhouse recently began on the New Gold mine site property. This was one of New Gold's commitments to Indigenous community partners. Under the guidance and direction of a local Elder, a location was selected and the design of the Roundhouse was completed. It will be used as a gathering place to conduct



traditional Indigenous ceremonies such as our Spring and Fall ceremonies, celebrations, a healing place for personal offerings and to share traditional knowledge. The site has now been cleared and the foundation has been poured. We hope to complete construction by late February, followed by an opening ceremony.



MILL UPDATE - BREAKING RECORDS



Semi Autogenous Grinding Mill (SAG Mill)

The Mill has ramped up beyond its design criteria and is becoming more and more reliable as time goes by. Meanwhile, operating costs have dropped and gold recovery levels have increased. All in all, the mill is performing very well. Many improvements have been made leading to the success observed in recent months, all of which have been achieved by a strong and dedicated team. Improvements include:

- Reducing costs by reducing wastage.
- Focusing on efficiency to reduce solution losses to tailings.
- Improved liner design in the SAG mill.
- Root Cause analysis of significant failures to prevent recurrence and better understanding of processes.

It's going well but there are more improvements planned in the upcoming months. With these improvements, the mill department will continue breaking records while breaking rock.

EMPLOYEE REWARDS & RECOGNITION

At the beginning of October 2019, New Gold Rainy River introduced a Rewards and Recognition Program. The purpose of the program is to recognize and reward work and behaviour that support the goals, business plan, values and initiatives of the Rainy River Mine. Employees and Contractors that demonstrate positive actions around safety, environment, New Gold values, ethics and productivity improvements are acknowledged for their contribution. In addition, employees have the opportunity to nominate their co-workers for an award. The types of awards range from a simple thank you, SPOT award (scratch ticket prize), milestone celebration event and companywide recognition. Congratulations to Todd Kenny, Welder; one of the first award recipients for his contribution towards safety. Our continued success depends on the contribution of our employees and contractors. Thank you all!



From Left: Scott Hillier, Mill Maintenance Supervisor, Todd Kenny, Welder – Award Recipient

Lindsay Anderson, Human Resources Manager



COMMUNITY INVESTMENT PROGRAM

New Gold believes in giving back to our communities. One way in which we do this is through our Community Investment Program. The program focuses on providing support for projects and initiatives within the areas of Education, Arts & Culture, Environment and Health & Wellness. Some examples of New Gold's support include sponsorship of sporting events, health care fundraisers, local school recreation activities, Indigenous art workshops and festivals. The applications received from the public are reviewed by the Community Investment Committee. The committee meets four times a year (1st week of March, June, September and December). Completed application forms must be received by the last day of the month prior to the Committee's quarterly meeting to be considered, (Submission Deadlines: February 28, May 31, August 31 and November 30).

For more information or to receive an application, contact our Community Relations Team: Phone: (807) 482-0900 ext. 4; Email: rr.communityinvestment@newgold.com or stop by the Emo Office.

FUN FACTS - 830E HAUL TRUCK

Height 6.9m = as tall as a standard two-story house

Length 14.15m = 2.5x longer than a standard truck

Payload 222 tonnes = 97 crew cabs

Weight fully loaded = 386 tonnes

Cost - \$4.5 million (pre-tax)



Komatsu 830E Haul Truck



WHO'S WORKING AT RAINY RIVER

(as of October 31, 2019)

Total number of employees	805
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Employees from the	
Rainy Řiver District	69%

25%

Female Employees 15%

Indigenous Employees

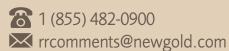
We welcome and encourage your feedback!

If you're in the Emo area, please stop by our office to speak with one of our Community Relations Team members, call or email (contact info below):

FOR MORE INFORMATION:

Emo Community Office

P.O. Box 5 5967 Highway 11/71 Emo, Ontario POW 1E0





JOB OPPORTUNITIES

For information on upcoming job opportunities, please keep visiting our website at newgold.com/careers

